

Protocol Deviation

- I. It is acknowledged that there are situations in which deviation from the protocols, policies and procedures may be needed in the interest of patient care.
 - A. In those situations, EMS personnel should request permission for deviation from on-line medical direction whenever possible.
 - B. Unavailability of on-line medical direction and the immediacy of patient care needs may, in very rare instances, prohibit such requests, but those situations should occur rarely.
- II. All instances of protocol deviation must be documented in the EMS patient care record, noting the deviation which occurred and the reason for that deviation.
- III. All deviations must be reported to medical control.
- IV. All deviations will be reviewed within the medical control quality improvement program.