



Transportation

Prehospital patients shall be transported to an in-hospital emergency facility, a GCMCA recognized free standing outpatient surgical facility (FSOF), or provider-based emergency department as follows:

I. General Transport Criteria:

1. Facility of patient's choice.
2. Patient's medical home (i.e. the facility of past use and/or affiliated with the patient's primary care physician – if known).
3. If patient is a minor, or incompetent, facility of family or guardian choice.
4. In matters of life and death or loss of limb, the closest appropriate facility as determined by the medical control physician and the pre-hospital provider.
5. If facility of choice is in an adjacent county, the EMS provider should use their best judgment if this would be appropriate for the patient, and can occur without online medical control approval as long as it does not contradict other sections of this protocol. If the facility of choice is in a location other than Genesee County or one of its adjacent counties online medical control should be contacted, unless transporting an LVAD patient.
6. No other individuals (police, fire, other physician) shall be allowed to determine the destination of a patient without prior approval from online medical direction.
7. GCMCA recognized Freestanding Surgical Outpatient Facilities (FSOFs) may receive patients via ambulance except the following:
Patients With:
 - A. Multi-system trauma
 - B. Blunt torso trauma
 - C. Penetrating torso trauma
 - D. Patients in active labor
 - E. High risk obstetrics
 - F. Critical care pediatrics
 - G. Reimplantation above the ankle or wrist
 - H. Burns per Burn Protocol
 - I. Head injury with GCS < 13

- J. Priority I patients whose condition could be expected to deteriorate or patients who would be better served by a more specialized medical facility.
- 8. The following criteria must be met in order for a facility to be considered a GCMCA recognized FSOF:
 - A. Must maintain appropriate Joint Commission, AOA, HFAB or DNV accreditation.
 - B. Must be operational 24 hours a day.
 - C. Must be licensed by the department as a free standing outpatient surgical facility (FSOF).

Patients requesting a FSOF, who do not meet criteria to go to that facility, shall be diverted by the usual Genesee County Medical Control Authority Advisory Committee protocols (i.e. patient preference if stable, or closest, most appropriate facility if unstable).

- 9. A patient may be transported to a provider-based emergency department if they meet any of the following criteria:
 - a. A priority 3 patient who requests transport to the provider-based emergency department.
 - b. Unstable patients are not appropriate for provider-based emergency department unless, in the opinion of the EMS personnel and online medical control physician, transporting the patient to a further facility could have an adverse effect on the patient's outcome.
 - c. A trauma patient with minor injuries such as sprains and minor fractures without deformity or without high velocity mechanism who requests transport to the provider-based emergency department.
- 10. In the event that a BLS or LALS transporting rig is more than 10 minutes from an in-hospital emergency facility and is in need of an ALS provider for appropriate patient treatment, the BLS/LALS agency will contact the appropriate 911 agency to request an ALS intercept. The intercept should not cause more than a brief delay in transport. Intercepts are to take place at a fixed meeting location. The responding ALS unit will maintain communication with the intended intercept vehicle. Upon meeting with due care and caution, members of the ALS vehicle should board the intercept vehicle bringing appropriate equipment. All units operating in the Genesee County Medical Control region shall cooperate and provide all necessary verbal information to coordinate an intercept. In the event that the LALS/BLS unit is in route to the hospital and is less than 10 minutes from the hospital, a request for ALS intercept will not be made.

II. Pediatric Destination Criteria:

Pediatric patients (ages 14 and under) can be transported to any of the three Genesee County hospitals with the following exceptions:

1. Unstable pediatric trauma patients meeting any of the criteria in the Adult/Pediatric Trauma Triage protocol – Red Criteria should be transported to Hurley Medical Center. The only exception would be patients in cardiac arrest or where an airway cannot be maintained, which would be transported to the closest facility.
2. All non-traumatic **Priority 1** medical patients should not be transported to McLaren Regional Medical Center. **Priority 1** patients per protocol are “critically ill or injured patients, which include those unstable patients with abnormal vital signs, or those with a suspected disease process or mechanism of injury which poses immediate threat to life.”
3. If based upon the above criteria the unit will bypass a closer facility and, in the opinion of EMS personnel or on-line medical control, this decision would result in an adverse effect on the patient’s outcome, then the closer facility may be selected as the final destination.

III. Adult Trauma Destination Criteria:

1. Cases meeting the following criteria will be transported to Hurley Medical Center unless communication between field personnel and receiving hospital determines otherwise:
 - A. Burns - Patients with greater than 5 percent 3rd degree; or greater than 15 percent 2nd degree; or respiratory burns; or burns involving hands, feet, face, perineum.
 - B. Pregnancy - Trauma patients greater than 20 weeks gestation..

IV. OB High Risk Delivery

Because infants may require newborn intensive care, women in active labor with pregnancy of more than 20 weeks and less than 35 weeks gestation should **NOT** be transported to McLaren-Flint and should be transported to one of the other two Genesee County hospitals. In addition, any newborns delivered at home where the mother’s gestation was more than 20 week and less than 35 weeks should also **NOT** be transported to McLaren-Flint and should be transported to one of the other two Genesee County hospitals.

V. Acute ST Elevation Myocardial Infarction:



Genesee County Medical Control Authority

System Protocols
TRANSPORTATION

Initial Date: 8/5/2010
Revised Date: 4/9/2025

Section 8-3

Currently all Genesee County hospitals have the capability to adequately care for ST Elevation Myocardial Infarction (STEMI) patients. These patients should be transported to the closest hospital or to the patient's medical home hospital (must document the patient/family statement to that effect in the narrative).

Unstable STEMI patients should be transported to the closest hospital regardless of the patient's medical home hospital.

VI.CVA/Stroke:

Currently all Genesee County hospitals have the capability to adequately care for CVA/stroke patients and these patients should be transported to the closest hospital or to the patient's medical home hospital (must document the patient/family statement to that effect in the narrative).

Unstable stroke patients should be transported to the closest hospital regardless of the patient's medical home hospital.