



Genesee County Medical Control Authority

System Protocols
TELECOMMUNICATION

Initial Date: 5/29/2013
Revised Date: 4/7/2022

Section 8-50

Telecommunication

1. Communications between EMS personnel and the hospital emergency facility will be directed by physician, nurse, or approved physician designee with ALS training.
2. Communications involving orders for continuing medical care will be handled in the hospital emergency facility by an identified physician or designee. The EMS personnel involved will also be identified.
3. At a minimum the facility will maintain an audio record of communications with EMS personnel providing out-of-hospital medical care. They may also, if desired, maintain a written record of communications.
4. If the patient is seriously ill or injured enough that orders for medical care are required, the EMS personnel should establish communications as soon as possible with the hospital emergency facility.
5. In the event of a complete communications failure the unit is to follow the direction of the appropriate protocol, and may use Post-Radio interventions.