

Genesee County Medical Control Authority

System Protocols
EMS UNIT RESPONSE

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EMS Unit Response

In cases when an EMS agency receives a call from a 9-1-1 agency, a prompt response is required. . If there is any delay on the part of the EMS agency or its personnel (e.g. trains, mechanical failure, problems in locating call, etc.), the originating 9-1-1 agency should be contacted immediately.

All calls received and accepted by an EMS agency from a 9-1-1 agency require that the EMS agency's ALS/BLS/LALS personnel be in the unit and responding within (1) one minute or less. . . . The 9-1-1 dispatcher will then determine if the expected delay will still qualify the contacted EMS agency to receive the call. .

All calls received and accepted by a MFR agency from a 9-1-1 agency require that the MFR agency's licensed MFR vehicle be on the road within six (6) minutes from the time the MFR agency is toned out by the 9-1-1 agency.

If inclement weather is present, EMS units may respond without lights and sirens for crew and community safety.